

**MONZONE®**



# Company Profile

Complete and Customised Solution  
for Your Transport Refrigeration needs

[monzonegroup.com](http://monzonegroup.com)

# Caring services, optimising cost and solutions for success



**TEOH CHIANG HOE**  
Founder and Managing Director  
of Monzone Group

Founded in 1997, Monzone is one of the most trusted companies in the South-East Asia, specializing in Transport Refrigeration and Manufacturing of Insulation Containers. We are the Distributor of THERMO KING in Malaysia, Singapore, and Thailand.

In this New Digital Era, Monzone Group continue to expand with the Cutting-Edge Technology from Thermo King, Tracking™, ConnectSuite™, Touchlog, WinTrak, and it's continuous R&D in Product Performance & Reliability Tests.

Monzone Group has successfully focus in optimizing the Cost & Efficiency in the Transport Cold-Chain Industry by manufacturing different Grades of Insulated Containers to cater for the different segment of the market.

This is made possible by coupling with Thermo King, the Global well-renowned Brand famous for its Performance & Reliability in The

Transport Refrigeration System (GDP Compliant for Pharmaceutical Products).

Mr. Teoh's great Leadership skill has transform the workforce with a high Team Spirits and equipped the Sales Forces with Certification to handle Pharmaceutical products in the Cold Chain Industry as well as the annual Thermo King Specialist skill Certification. We also provide sustainable and cost effective Cold Chain Transport Solutions.

Our customer include the Perishable food, Beverage, Wine and seafood Distributor, the Cold Chain Logistics companies, In-flight catering and Pharmaceutical products.



“Under the leadership of THERMO KING, we continue to provide innovative Cold Chain Transport Solutions, reliability, longer product life cycle & optimizing cost for our value customers.”

# Corporate Philosophy



## OUR VISION

To be the most Successful and Respected Transport Refrigeration System and Insulated Container Manufacturer in South East Asia.



## OUR MISSION

Every Cold-Chain Business will have a MONZONE-THERMO KING, your Strategic Business Partner that attract and attain you with High Value Products, Customized Solutions and Caring Services.



## OUR QUALITY POLICY

We are all driven by a common commitment to serve the need of our customer better than anyone else, continuously improve on our level of product Quality and Services.



## ENVIRONMENT POLICY

We are committed to protecting the environment by conserving resources, minimizing waste, and preventing pollution in all our operations.



## HEALTH & SAFETY POLICY

We prioritize health and safety above all. All incidents, including near misses, must be reported and investigated to prevent recurrence. We are committed to consultation and participation of workers in all aspects of health and safety.

## Our Specialty



**CUSTOMISED  
SOLUTIONS**



**CARING  
SERVICES**



**COST  
OPTIMIZATION**



**LONGER  
PRODUCT  
LIFECYCLE**



**QUALITY  
ASSURANCE**



**ENGINEERING  
EXPERTISE**



**AFTER-SALES  
SERVICING  
/ MAINTENANCE**



**INNOVATION  
PROJECTS**

# Our 5 Core Values



Quality



Integrity



Continuity



Innovation



Improvement



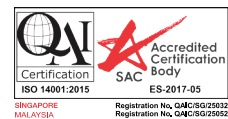
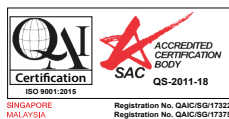
In Working towards this direction, we will produce Operational Excellence across our company and go beyond our commitments to serve the needs of our customers and strategic partners.

Guided by our firm focus on the 5 Core Values, we will continue to go all the way out to achieve our corporate Vision and Mission.

## Core Structures

We are the manufacturer of the insulated container in the Cold Chain Transport Industry and the distributor of Thermo King refrigeration system in Singapore, Malaysia, and the Philippines. A strong competence in our work force comprises the:-

Sales & Marketing Team		Engineering & Design Team		Maintenance/ Repair & Construction Team	
Process & QA / QC Team		Finance, Account & HR Team		After Sales Customer Services Team	



**PVC STRIPS CURTAIN RIBBED**  
Antibacterial Activity and Efficacy Testing  
Test Report No.: 168578198a 001

**FRP (GLASS FIBER REINFORCED POLYESTER COMPOSITE PANELS)**  
Antibacterial Activity and Efficacy Testing  
Test Report No.: 168585881a 001

# Company Milestones



## 1997

Teoh Chiang Hoe  
Founded Monzone

The Managing  
Director of the  
Company

## 2002

Proudly  
awarded the

Thermo King's  
Distributorship  
in Singapore

## 2006

Participated 1st  
FHM, Food & Hotel  
Malaysia  
Exhibition in  
South Malaysia  
Branch

## 2007

Opened  
Ceremony  
for Singapore  
Buildings

Started In-House  
Production of the  
Insulated  
Containers  
for the  
Refrigeration  
Trucks

## 2010

Opening of  
Penang Branch

This strategic  
location allows  
us to service the  
customers and  
potential  
customers  
in the Northern  
Part of the West  
Malaysia easily

## 2011

Proudly  
Awarded the

Thermo King's  
Distributorship  
in Malaysia

## 2012

Opening of KL  
Branch in  
Malaysia

Launched of  
the Thermo King  
Cold Cube  
Series in the  
FHA, Food & Hotel  
Asia Exhibition  
in Singapore



## 2013

Awarded the  
Thermo King Best  
Dealer Award in  
Singapore

Participate in the  
FHM 2013  
Exhibition  
in Malaysia

Roadshow  
Event in Bugis  
Singapore

## 2014

Awarded the  
Thermo King  
Best Dealer  
Award in the  
Second  
Consecutive  
Year

Participated  
in the  
FHA 2014  
Exhibition in  
Singapore

## 2015

Awarded  
Thermo King  
Best Dealer  
in Singapore  
for Consecutive  
2 years

Participated  
in the FHM  
Exhibition in  
Malaysia

## 2016

Increased Our  
Product Mix:

1. The wheelchair  
lifter
  2. Powered Tail-lifts  
Models
    - 10ft (ELI-800)
    - 14ft (ELI-1700)
    - 24ft (ELI-2200)
    - 24ft (RSI-2200)
- Under-mount type

## 2017

Launched the  
Mobile Dental  
Clinic (27 units  
from 2017 to 2021)

A new landmark  
in the Project  
Development  
Division

This Breakthrough  
Innovative  
Development  
Incorporated the  
State-of-the-Art  
German  
Technology in  
using the  
Nano-Silver-Ions  
to kill the bacteria  
that reaches on  
its surfaces

## 2018

Awarded  
Thermo King  
Distributorship in  
the Philippines

Participated in the  
Philippines 2018  
Cold Chain  
Exhibition in July

Participated in the  
Philippines 2018  
Transport Logistics  
Exhibition in  
August

Participated in  
the Philippines  
AFEX 2018  
Asia Food Expo  
in September

## 2019

We achieved  
the Singapore  
Business Excellent  
Quality Award  
in June

Participated in  
the MAFBEX Expo  
Philippines  
(Manila Foods and  
Beverages Expo)  
in June

Participated in  
the Philippines  
AFEX 2019  
(Asia Food Expo)  
in September



## 2020

Launched the  
World's 1st  
High-Tech  
Antibacterial  
Mobile Chiller  
Dolly

To support the  
Robust Airfield  
Industry in the  
Cold Chain  
Transport and  
Distribution  
handlings between  
the Cargo Plane  
and the Distribution  
Warehouses

## 2021

Launched of  
Monzone Group at:  
6 Gul Lane  
Singapore 629405  
(Monzone HQ)

## 2022

Monzone first  
Mobile Library  
launch

Participated in  
the FHA 2022  
Exhibition  
in Singapore

## 2023

Moving of  
Johor  
Branch

This strategic  
location to  
serve our  
Northern and  
Southern  
customers

## 2024

Launch MONZONE  
Brand Powered  
Tailgate

- PTL-1000
- PTL-2000
- PTL-2000 UM

## 2025

• Opening of  
Sabah Branch

• Awarded  
the Malaysia  
Golden Bull  
Award 2025

• Participated in the  
FHM 2025 Exhibition  
in Malaysia

• FHM 2025  
Sustainability  
Stand Award

• Launch of NDCS  
Mobile Dental Bus

## 2026

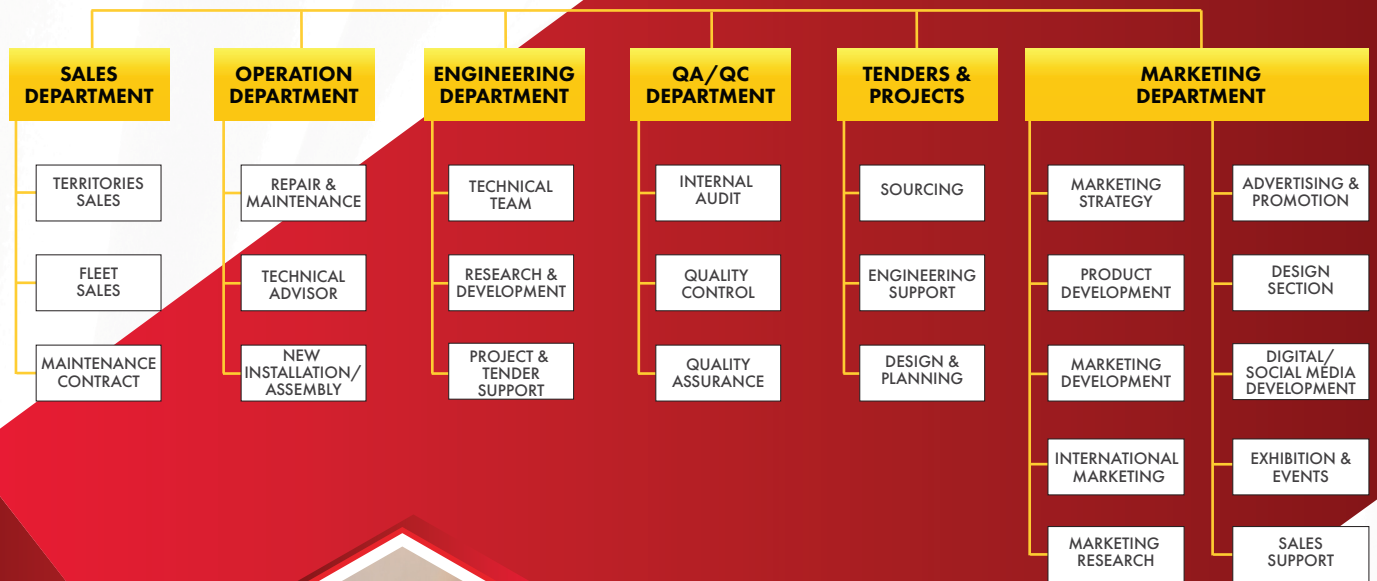
• Relocated to New  
Shah Alam Branch  
in Malaysia

• Participated in the  
FHA 2026 Exhibition  
in Singapore

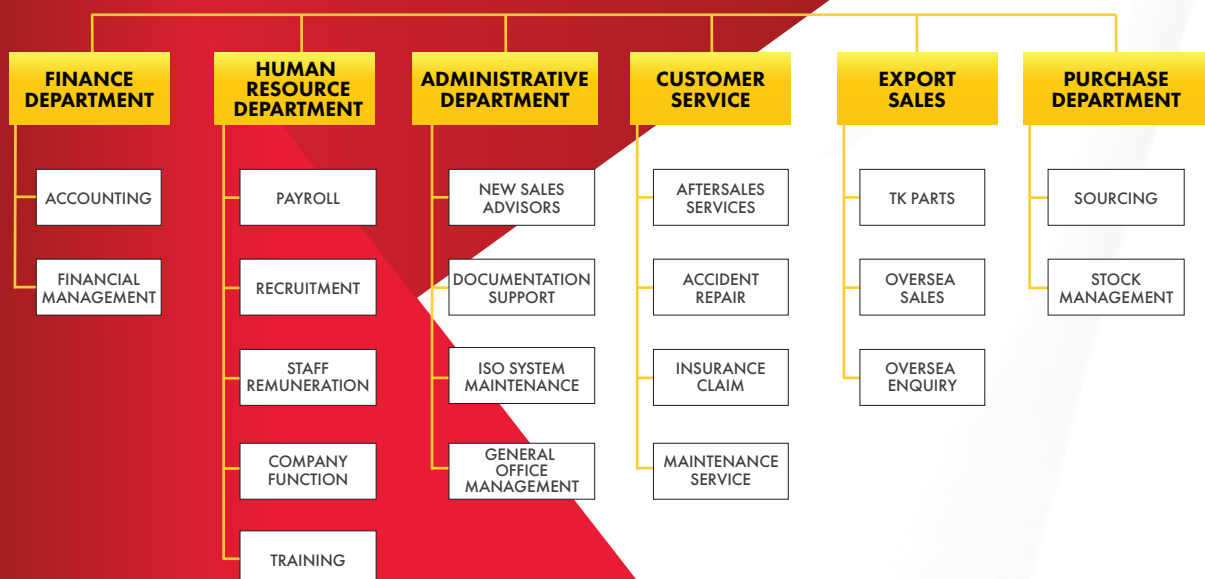
# Organisation Chart



**DIRECTOR**  
**MR. TEOH CHIANG HOE**



**DIRECTOR**  
**MS. JASMINE TAY**



“

*We provide our customers sustainable solutions to save operational cost and increase productivity in transport distributions.*

## Why Monzone Group

- Optional choice of **High-tech Antibacterial Glass Reinforcement Panel (GRP)** that create a maximum hygiene sterile surface for transporting pharmaceutical / medicinal and high value perishable products. We also provide a comprehensive range of material to serve the different needs of the customers especially on pricing.
- **Quality Assurance** is our policy on the European construction standard as a basic Quality Control to ensure the insulation container's Durability & Reliability.
- Our **Good Reputation** also lies with our caring in Aftersales Training, warranty part claims, parts manual and our expertise are generously shared with our customers for a cohesive, supporting and lasting relationship.
- A **Customized Solution** is always propose to optimize cost and improve efficiency in operation whereby reducing manpower and unproductive time.





# What we Offer

## 1. Land

Land Thermo King's cutting-edge Refrigeration System keeps your perishables perfectly chilled in our freezer trucks. Guaranteed freshness, every journey with our trusted Cold Chain Land Transport Solutions.

## 2. Marine

Our marine shipping Cold Chain Solutions ensure the Freshness and Quality of the perishable products by maintaining constant temperature control using Thermo King industry-leading Refrigerated Reefer Containers, ensuring temperature-control delivery of your cargo to any destination.

## 3. Customised Projects & Tenders

Allow us to manage and customised your Cold Chain Transport needs. Whether you require a light-duty refrigeration van for transporting goods, a heavy-duty refrigeration truck for temperature-controlled perishable product or a special customized insulated trailer for a dedicated purpose, we have you covered.

# Refrigerated System

As an authorized distributor of Thermo King refrigeration systems in Singapore, Malaysia, and the Philippines, Monzone Group delivers highly effective cold chain transport solutions tailored to our customers' needs. We supply Thermo King refrigeration systems together with our core-built insulated containers for refrigerated trucks and trailers.

Designed to serve industries including food distribution, pharmaceuticals, chemicals, poultry, seafood, ice and ice cream, as well as perishable and processed foods, our solutions ensure precise and stable temperature control throughout transportation.

Backed by more than 86 years of research and development, Thermo King's advanced refrigeration technology is globally recognized for its exceptional temperature performance, reliability, durability, and energy efficiency. Our truck refrigeration systems provide consistent temperature control and rapid pull-down recovery, ensuring the safe and efficient transport of temperature.



## Refrigerated Truck Technology & Features

### Advanced Refrigeration Units:

Maintain consistent temperatures using reliable cooling technologies, even in extreme weather conditions.



### Insulation:

High-quality insulated walls, floors, and ceilings minimize heat transfer and keep the interior temperature stable.



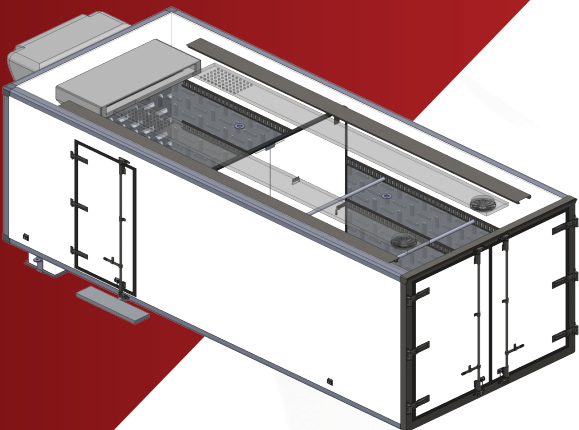
### Temperature Monitoring Systems:

Real-time tracking and alerts ensure cargo stays within the required temperature range.



### Airflow Management:

Optimize airflow combined with higher airflow capacity ensures uniform cold air distribution, effectively protecting all goods throughout the load.



# Monzone Cold Chain Transport Solution









## MANUFACTURE INSULATION CONTAINER

							
Gold Grade	Silver Grade	Bronze Grade	10 Footer /3.08m	12 Footer /3.66m	14 Footer /4.27m	16 Footer /4.88m	18 Footer /5.49m
							
20 Footer /6.10m	22 Footer /6.71m	24 Footer /7.32m	26 Footer /7.90m	32 Footer /9.76m	40 Footer /12.20m	45 Footer /13.73m	Movable Partition






## TRANSPORT POWERED TAIL LIFTS

				
PTL-1000	PTL-2000	PTL-2000UM	Wheelchair Lifter	Optional Accessory





## SALES OF THERMO KING

							
Reefer & Temperature Management	Vehicle Training	Fuel Reading & Extensive Report	Data Sharing	Trailer Assist	Mobile Apps	Lease Assist	Thermolite™ Solar Panel

### TRAILER SYSTEM

		
SLXi-400	Advancer	Precedent
		
TH-450 (EV)	Legend-1880	

### MARINE SOLUTIONS

		
SuperFreezer Vaccine (-70°C)	SuperFreezer (-60°C)	Magnum Plus (-40°C)
		
CSS SuperFreezer (-30°C)		

## SALES OF THERMO KING

### SELF-POWERED



T-780E



T-880E



T-1080E



T-1280E



UT-800



UT-1200X



UT-1400R

### DIRECT-DRIVE



SV-400



SV-600



SV-800



SV-1000



RV-380



RV-580



RV-700



RV-1200S



TZ-580E



TZ-680E



TZ-880E



TZ-1280E

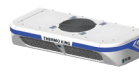
### ELECTRIC EV SYSTEM



EV-580



EV-580S



RV-380

### COLDCUBE



140L



330L



720L

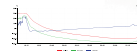


915L

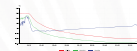
### EUTECTIC PLATE SYSTEM



10FT / 12FT / 14FT / 17FT



TEMP/RH USB Datalogger



Touchprint Datalogger

### ELECTRIC BUS CLIMATE CONTROL SYSTEM



E-700



E-900



E-1200



E-1200LW



E-580C



E-1000C



E-1250C



S30E



SR-10E

### TRADITIONAL BUS CLIMATE CONTROL SYSTEM



SR-50



SR-70



KRS II PLUS



CF-500



CF-800



CF-900



CS-1000



CS-1100



CS-1200



TDD-M1



TDD-M2



TDD-C

# Products & Industries

Recognising the strong growth potential in the transport refrigeration sector, Monzone has successfully expanded beyond our core business of manufacturing insulated containers to actively participating in project development and government tendering. This progression reaffirms our technical expertise and deep industry knowledge in supporting the evolving needs of the market.



**Transport**

- Airport High-Lift
- Ambul-Lift
- Trailer System
- Refrigeration Truck
- Temperature Sensitive Product
- Perishable Goods
- 3rd Party Cold Chain Logistic
- Ice-Cream Eutectic Plate Truck
- Self-Powered & Direct Drive System



**Medical**

- Mobile Dental Clinic
- ColdCube
- Mobile Chiller Dolly
- Wheelchair Lifter
- Antibacterial Reinforced Glass Panel



**Buses & Project**

- Thermo King Rooftop Climate Control System
- Bus Integrated & Undermount System
- Thermo King Bus Electrical Aircond System
- Government Tender Projects
- Market & Product Development Project
- Innovative Cold-Chain Land Transport Solution



**Powered Tail-lifts**

- PTL-1000
  - PTL-2000
  - PTL-2000UM
- Payload from 1,000kg to 2,000kg  
enhanced motor torque power



# Standard of Insulation Containers

**GOLD GRADE**

- It uses PU, Polyurethane insulation.
- European material GRP with Woven Fabric Gelcoat, excellent UV/Weathering protection.
- Powder Coated Aluminium Profile on all edges and corner (white color).
- External Hi-push or Embedded Handle with key and lock (stainless steel type).

**SILVER GRADE**

- It uses XPS, Extruded Polystyrene insulation.
- It uses FRP, Fiber Reinforced Panel on its surface.
- Powder Coated Aluminium Profile on all edges and corner (white color).
- External Hi-push or Embedded Handle with key and lock (stainless steel type).

**BRONZE GRADE**

- It uses XPS, Extruded Polystyrene insulation material.
- It uses FRP, Fiber Reinforced Panel on its surface.
- Natural Aluminum Profile (original aluminum color).
- External Container lock handle (no lock and key).

**Optional:**

High Impact Glass Reinforced Panel (GRP), combines the strengths of Structural material, Reinforced metals, thermoplastics and Customized features

- High impact strength at low weight.
- Superior tensile and flexural strength and e-moduli.
- Excellent UV and weathering stability.
- No splintering caused by over stress.

*It is also use in all our Internal Movable Partition construction for tough usage.*

**Antibacterial Glass Reinforced Panel (GRP)**

The state-of-the Art German Technology that uses Nano-Silver ions to kill bacterial that falls onto the surface within 24 hours (12 hours 90% killed).

It comes with Antimicrobial Certificate (TÜV SÜD PSB & Germany).

Fire Resistance Certificate, long term 55 years Durability Certificate & Dossier Antiviral Efficacy of Nano-Silver.

**Polyurethane (PU)**

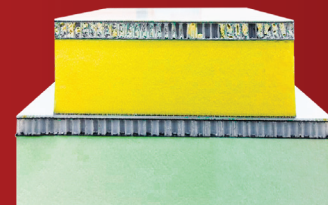
**Extruded Polystyrene (XPS)**

Material	Thermosetting	Thermoplastic
Thermal Conductivity	20.3 mW/mK 0.0203 W/mK @ 10°C	29 mW/mK 0.029 W/mK @ 25°C
Water Absorption	3% ISO 2896 EN 12087 ASTMD2842	0.4% GB/T8810-2005
Dimensional Stability	0.5~1% EN1604 / ASTMD2126	≤1.4% GB/T8811
Density	40kg/m <sup>3</sup>	40kg/m <sup>3</sup>



**Antibacterial Curtain**

- 1 roll of 50m, 200/300mm width with Reinforcement Ribs.
- Anti Black mold development that safe costs in washing and replacement.
- Certificate provided.



- Special Waterproof Adhesive with 2k PU Based provide good bonding.
- Properties, made in Germany

# “ Customer Testimonials

*“The mid-night (24/7) support is ready for any emergency requirement. There is 4 workshops to support during any requirements. Located at Shah Alam, Prai, Johore Bahru and Singapore. The Singapore was in touch with our business because our trucks was operating crossing the Malaysia-Singapore causeway.”*

MR.LEONG  
Service Centre Dept. - Senior Manager

GERIMIS BAIDURI SDN BHD

*“I have been using Thermo King for 90% if my trucks and Monzone Air-Conditioning Sdn Bhd (Thermo King Dealer) to purchase & service my truck for the past 8 years and have always been completely satisfied with their performance. They do an excellent job, are always punctual and offer the most competitive in town.”*

Manager

TEH CHEETA TRANSPORT (M) SDN BHD

*“One thing I like about the Salesperson is that they are prompt in after sales support service, very knowledgeable in their fields, and provide sustainable solutions for our Cold Chain Transport Operation. Monzone Team has always outstanding themselves through continuous innovation and very creative in their proposal for our Cold Chain Transport Requirements.”*

LYNDON  
Logistic Manager

UNICO TOTAL SOLUTION PTE LTD

*“I am using Monzone Thermo King SV 600 for my Cold Truck, it has performing well and long lastly. Thermo King will still my first choice when purchased cold truck. Monzone has a great support team on the service & after-sales. Good Job Team!!”*

Managing Director

AFG LOGISTICS SDN BHD

*“Monzone has been our great and favorable refrigeration system and container supply partner for over a decade and both of our individual businesses have grown together as Monzone offer excellent product to Tiong Nam and Tiong Nam offer excellent cold-chain logistics service to our customers. Due to the fact that Monzone doesn't compromise in his Products Quality and Maintenance Service, all our refrigerated trucks and trailers equipped with Monzone's refrigeration system and containers have a very long lifespan and low maintenance cost.”*

GORDON LO  
Manager - Fleet Management Department

TIONG NAM LOGISTICS SOLUTIONS SDN BHD

*“Good services and fast action when technical problem occurred. Very less problem”*

NURLINDAN BINTI ABD RAHMAN  
Finance Manager

MESRA INDAH JAYA SDN BHD

*“Monzone is really a specialist in Refrigeration Transport. They provide us very durable insulation container and the Superior Temperature Performance Thermo King System that solve all our problem in serving especially very strict end customers. Their container and curtain come with Antibacterial property and the Thermo King System is equipped with GDP Certificates for Pharmaceutical and Medicinal Products. We feel very safe and happy to work with Monzone.”*

ERIC LIM  
Logistic Manager

A&J HAKKO PTE LTD

*“Monzone is very professional in providing maintenance and servicing support to our fleet of Refrigeration Trucks. We can concentrate our business with a piece of mine working with Monzone. Try them to believe yourself. Monzone Quick Response in the After-Sales Services, such as servicing, maintenance and minor repair job has always fulfil our need and requirements remarkably.”*

MARK TAN  
AVP

SFI MANUFACTURING PTE LTD

*“We are very satisfied with Monzone who can provide fast respond 24/7. After-Sales Service in northern and southern point. Strongly trusted, sincere service attitude and responsible.”*

THEN SOOK VONE  
Manager

GOLD COLD TRANSPORT SDN BHD

*“Since the start of use and have provided good support to our business in Changi. Their products are high quality, excellent performance and innovation with good After-Sales service. With their effort of continuous improvement, Monzone can provide high quality airport equipment with less repair and maintenance costs.”*

MARCUS CHONG  
Head of Technical Services

DNATA SINGAPORE PTE LTD

*“Quality product with Excellent Performance. Strong and Reliable Sales & After-Sales team.”*

SAIKAIRAN

SKTS ENTERPRISE (M) SDN BHD

# Our Branches Location



## Monzone Singapore

Gul Lane  
6 Gul Lane,  
Singapore 629405  
☎ +65-6365 1315

## Woodlands

101 Woodlands Avenue 12,  
#01-12 Polaris @ Woodlands,  
Singapore 737719  
☎ +65-8500 1315  
☎ +65-6365 1315

## Monzone Philippines Philippines

7th Floor, Unit B, 8 Rockwell,  
Hidalgo Drive, Poblacion, City of Makati,  
Fourth District, NCR, Philippines, 1210  
☎ +63-918 990 1315

## Monzone Malaysia

### Johor (HQ)

Lot 7015, Jalan Lagenda 1,  
81000 Kulai, Johor, Malaysia  
☎ +607-663 1315  
Hotline: +6016-262 1315

### Kedah

No. 16, Taman Jitra Jaya,  
06000 Jitra, Kedah, Malaysia  
☎ +604-917 2261  
Hotline: +6016-262 1315

### Sarawak

Lot 1993, Section 66,  
Kuching Town Land District,  
Jalan Semangat, Pending Industrial Estate,  
93450 Kuching, Sarawak, Malaysia  
☎ +6082-335 113  
Hotline: +6016-262 1315

### Shah Alam

No. 4, Jalan Sungai Pelabung  
32/149, Seksyen 32,  
40460 Shah Alam,  
Selangor, Malaysia  
☎ +603-5525 1153  
Hotline: +6016-262 1315

### Penang

No. 12, Lorong Iks Bukit Tengah,  
Taman Iks Bukit Tengah,  
14000 Bukit Mertajam  
Pulau Pinang, Malaysia  
☎ +604-507 2315  
Hotline: +6016-262 1315

### Sabah

Lot 27, Jalan Papar Lama,  
Lok Kawi Industrial Estate, Phase 2B,  
89600 Kota Kinabalu, Sabah, Malaysia  
☎ +6088-201 315  
Hotline: +6016-262 1315

## For further information:

Email: [monzone@singnet.com.sg](mailto:monzone@singnet.com.sg)

Website: [www.monzonegroup.com](http://www.monzonegroup.com)

## Monzone Customer Hotline

+65-6365 1315 (24/7)

+6016-262 1315 (24/7)

## Visit & Follow Us



MONZONE  
WEBSITE



MONZONE  
FACEBOOK



MONZONE  
INSTAGRAM



MONZONE  
LINKEDIN



MONZONE  
TIKTOK



MONZONE  
YOUTUBE